

## Telepractice

As part of the standards modernization work, CNO is reviewing and updating our standards and guidelines. The following information is available to support nursing practice while the Telepractice guideline is under review.

Increasingly, virtual technologies are being used to provide care, conduct consultations and deliver education or transmit information over geographical distances.

While the forms of technologies continue to evolve, the use of information and virtual technologies does not alter a nurse's accountability. No matter how a nurse provides care (for example, in-person, virtual or by telephone, they remain accountable to the Code of Conduct along with other CNO practice standards.

### Providing nursing care in Ontario

Nurses must be registered with CNO to provide care to clients in Ontario.

CNO considers care to take place where the client is physically located, not where the nurse is. Nurses registered and employed in other jurisdictions wanting to provide care to clients in Ontario are required to be registered with CNO.

For more information on applying to become a nurse in Ontario, visit our webpage [Become a Nurse](#).

### Providing nursing care in jurisdictions outside Ontario

Nurses registered with CNO may provide care to clients outside Ontario if they comply with relevant laws and meet the requirements of the regulatory body in the jurisdiction where the client is located. This may include registration in that jurisdiction.

Nurses also have a responsibility to identify themselves to patients by name, category, class of registration, and jurisdiction of registration.

If a complaint is lodged in a jurisdiction outside of Ontario where care was provided, then the nurse in Ontario may be required to travel to other locations to defend themselves against allegations. Being registered and professionally accountable in one jurisdiction does not absolve a nurse from professional accountability and liability in other jurisdictions. Nurses are encouraged to consult with their employers and/or professional associations regarding liability issues (for example, provisions for legal counsel, policies and procedures regarding liability and whether an employer advises or requires nurses to purchase malpractice insurance).

### Related links:

- [Scope of Practice](#)
- [Code of Conduct](#)
- [Therapeutic Nurse-Client Relationship](#)
- [Documentation](#)
- [Confidentiality and Privacy: Personal Health Information](#)